

**In the United States Patent and Trademark Office**

Serial Number:	10/815647	
Application Filed:	April 2, 2004	
Applicant:	Kia Silverbrook; Paul Lapstun	
Application Title:	Obtaining Product Item Assistance	
Examiner/GAU:	Lisa M. Caputo	2876
	Dated	September 25, 2007
	At:	Balmain, NSW
	Docket No.	HYG001US

**AMENDMENT E**

Commissioner for Patents  
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 11, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

**Remarks/Arguments** begin on page 7 of this paper.